

Customer Privacy Notice

Vehicle Concepts take the security of your data seriously. This policy is designed to provide you with information on the data we may collect from you and why we require it.

How we will use the information you give us.

We will only use your information on the basis that it is necessary to carry out the services you have instructed us to provide to you. Where we need to pass information to other firms, it will only be for that purpose. These firms will be Insurers, Brokers, Solicitors, Engineers and Credit hire providers.

When we contact you, it will either be for the above reason, or because we have a legitimate interest in marketing related products. For any other marketing it will only be with your consent and you will be able to withdraw your consent or unsubscribe easily at any time.

If we have to transfer information to a third country outside the EU, we will only do so if a similar level of protection applies. If we need to obtain information which is by nature sensitive, we will only do so on the basis that it is in the public interest - for example to fight crime, prevent fraud or to make sure insurance is available.

What type of personal information do we need?

- We may need personal details which might include your name, address and date of birth, details of your lifestyle, finances, business and employment.
- We will only collect what is necessary and will only keep it for as long as we are required to do in line with our data retention policy. You can ask us for a copy.

What other types of information do we need?

- Under certain circumstances we may also need to obtain information about Gender and Health
- We might also need details of criminal convictions.
- We will only collect what is necessary and protect it with appropriate security measures.

How do we obtain your information?

- We may gather it from your Insurance broker, driving school franchise or directly from yourself by telephone, face to face or by email.

What are my legal rights?

- You have the right to complain to the Information Commissioner at www.ico.org.uk, Tel 0303 123 11132.
- You can obtain a copy of your personal information from us without charge by contacting us. This may include the right to transfer information to other providers.
- You have the right to ask us to correct information.
- You have the right to ask us to delete your information or stop using it, unless it is necessary for us to retain it as set out in our Retention Policy.